2020 NAGDCA Connect Sessions
Learning Objectives | Continuing Education Credits

Date	Session	Learning Objectives	CPE Credits	CFP Credits	InFRE CRC Credits	SHRM PDCs
Monday, October 5, 2020	The way forward: Why diversity and inclusion matters	1. Learn about common misperceptions and biases that can affect how plan sponsors communicate with participants. 2. Learn how to re-frame messaging to ensure that all participants hear messages to which they can relate. 3. Learn steps that the industry is taking to create a more inclusive financial environment for diverse populations.	1	1	1	1
Wednesday, October 7, 2020 & Wednesday, October 21, 2020	At a crossroads: Health and Wealth	1. Learn the basics of account-based health plans such as HSAs and HRAs. 2. Learn how employers are incorporating account-based health plans into overall compensations, employee benefits, and retirement strategy. 3. Learn how to guide plan participants to utilize account-based health plans as powerful savings vehicles.	1	1	1	1
Wednesday, October 7, 2020 & Wednesday, October 21, 2020	Fostering Innovation	1. Learn practical ways to elevate public sector DC plans. 2. Learn tips for navigating ongoing plan administration challenges. 3. Learn about innovative ways plans are taking action in the areas of plan design, governance, staffing, and more.	1	-	1	1
Wednesday, October 7, 2020 & Wednesday, October 21, 2020	Show me the money – a focus on fees	1. Learn ways to control cost by getting similar services at lowers costs. 2. Learn about cost structure and how it drives fees. 3. Learn the benefits of component pricing. 4. Learn how cost correlates to value.	1	-	1	1
Monday, October 12, 2020	Talk is cheap: How to drive change through strategic communications	1. Learn strategies to effectively communicate with participants. 2. Learn how to utilize data to measure success and drive change. 3. Learn how to communicate during a crisis. 4. Learn how plan sponsors can partner with their providers to develop and deploy successful programs.	1	1	1	1
Wednesday, October 14, 2020 & Wednesday, October 28, 2020	Auto Features: Set it and forget it?	1. Learn about the current status of automatic plan features in public sector defined contribution plans. 2. Learn the process and approach on public plan took to implement a new automatic enrollment program. 2. Learn alternative methods for increasing plan participation in states where automatic enrollment is prohibited.	1	1	1	1
Wednesday, October 14, 2020 & Wednesday, October 28, 2020	Seeking the Holy Grail – Holistic Financial Wellness	1. Learn about the current state of financial wellness needs of public sector workers. 2. Learn about employee needs and employer offerings pre- and post-COVID-19. 3. Learn how employers can help employee with their financial wellness needs; including use of CARES Act provisions. 4. Learn about behavioral changes and results of financial wellness programs.	1	1	1	1
Wednesday, October 14, 2020 & Wednesday, October 28, 2020	To catch a thief: Fraud and cybersecurity in a connected world	1. Learn actions plan sponsors can take to prevent attacks. 2. Learn how to appropriately respond to cyber attacks when they occur through the development of an incident response plan. 3. Learn things that you should be doing both as an individual and as a plan sponsor to protect participant data.	1	1	1	1
Monday, October 19, 2020	Retirement Income: Funding the encore	1. Learn how to educate participants about their retirement income options post-retirement. 2. Learn about different retirement income solutions and products. 3. Learn how to assist participants with spending their money in ways that meeting their personalized goals.	1	1	1	1
Monday, October 26, 2020	Health, Wellness and Financial Security	1. Learn about the effects of longer life spans and lower savings on American's retirement security. 2. Learn about tools and solutions available to American's retirees that can help decrease healthcare cost risk in retirement.	1	1	1	1